

## My School Phone

## Improve your operational efficiency and save money

**My School Phone is a complete telephony service for schools and MATs. It is packed with clever features for both individual phones and phone networks and provides a comprehensive range of facilities that will help to improve operational efficiency in your school.**

Easy to use and simple to configure, My School Phone feels just like using a traditional phone; its point of difference being the fact it can save you money and uses incredibly advanced technology, that allows you to operate in new ways.

### Packed with features

**Linking landlines to mobiles, voicemail to email and with free UK landline and mobile calls, My School Phone provides a myriad of further benefits for schools and Multi Academy Trusts. See over for full list.**

No matter how often your school changes or grows, My School Phone can change with you: change or add new users, add extra phones to the network, or update your system preferences. You have complete control of your phone network configuration.

My school phone comes as a fully featured system with administrative features that make it easy to manage and monitor your usage, performance and costs.

### Homeworking Phone System

**The My School Phone remote phone feature, lets school staff make, answer and transfer incoming calls from any location or any mobile phone.**

This service can be “bolted” on to your existing phone service, enabling staff to answer calls at home or on any personal mobile device. The remote phone feature works with or without internet access. Where internet access is not available, a mobile phone app is downloadable to Apple or Android devices, enabling staff to answer school calls on their own devices, and then as with any phone system, transfer the call, or ask the caller to leave a voicemail message. Mobile phones are NOT charged for calls made or received on personal mobile devices when using the My School Phone mobile app.



**Monthly contracts available on Remote Phone Systems during Coronavirus lockdown.**



**Find out more. Call or email:**  
**01133 222 333 | [info@schoolsbbroadband.co.uk](mailto:info@schoolsbbroadband.co.uk)**

# My School Phone Features

## Manage your efficiency

**Call Divert:** Divert calls to other numbers

**Call Forward:** Set other numbers to ring when your phone rings

**Call waiting:** Alerts you when a caller is waiting

**Call Park:** Put a caller on hold whilst you answer another call

**Line Monitor:** shows when colleagues are free

**Last Number Redial:** and click to talk

**Do not Disturb and Call Block**

**Three-way Calling**

**Message Alerts:** On-screen pop-ups, text & email alerts

**Hold Music:** Lets callers know they're connected

**Call Routing:** Automatically route and divert calls for different times of day

**Call Groups:** Helps parent calls get through

**Auto Attendant:** Routes callers to the right people

**Call Recording:** Review telephone responses

**Address Books:** For personal and school contacts

**Events Diary:** Set reminders against contacts.

## Freedom to move around school

**Forward Calls:** To internal or external phones or mobiles

**Access Voicemail:** From internal or external phones or mobiles

**Access Contacts:** From anywhere with the online Address Book

**Shared Voicemail:** Share messages with all staff

**Access Fax Messages:** Access online or via email

## Freedom to work from home

Make, answer and transfer incoming calls from any location or any mobile phone

Works with or without internet Access

Can be set up within 3-4 working days

**Transfer Calls:** Although not connected to the school system, calls can be transferred to other users via our hosted platform

**Extension to Extension Calls:** Make free internal calls to other extensions from mobile phones using the App

**Hunt Groups:** Inbound calls can find free extensions or mobile handsets, so calls are answered as quickly as possible

**Voicemail to Email:** Send copies of voicemail messages to group emails for any user to access and listen to messages left for the school

**Directory Lists:** Access the full School Directory from any connected mobile device

**Free UK Call Bundle:** Calls made via the My School Phones app are configured so that no charges are incurred on the mobile device whilst using the My School Phones app.



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